System Requirements Specification

Paper Trail

Zihan Wu

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V0.1

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# **1.** **Introduction**

This is a capstone project commissioned by Dr. Zihan Wu. This project will fulfill the capstone requirement for a Computer Science Bachelor's degree for Ben Yandell, Robert Kulow, Anthony Veilleux, Arius Ahmad, and Vasu Patel. This project is intended to give students a low-stakes opportunity to develop their emotional intelligence and software development skills. This project will aim to use JavaScript and Google Scripts to create a seamless and intuitive note assistance software natively for Google Docs and Google Drive that will help researchers organize their notes and write up documents.

## **1.1 Purpose of This Document**

The purpose of this document is to outline the system requirements the software will entail, so the development staff will be able to differentiate what needs to be done and when the software is in a satisfactory state for the client. Specifically, this document will cover the functional and non-functional requirements of the software, what kind of user interface the software will utilize, how deliverables will be structured and presented, and any open issues that may present themselves during the development of the software.

## **1.2. References**

No references have been created so far, but this document will be updated with them as the project progresses.

## **1.3. Purpose of the Product**

Previously, the client noticed that Google Docs doesn't natively support project management functions, and when trying to use third-party applications like Notion and Asana, they found them to be very convoluted and unintuitive to use. Prompting them to commission a native and easily usable plugin that will work directly with Google Docs as an individual is writing a document. They proposed a hashtag system to differentiate notes from actual documentation, and requested the ability to do quick commands to bring up to-do tables and such on the fly.

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## **1.4. Product Scope**

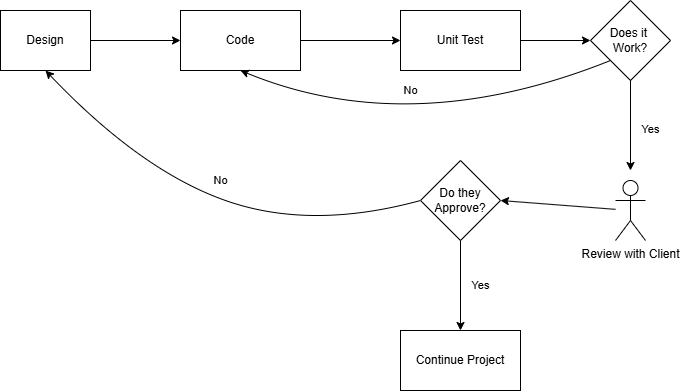
UML Activity Diagram  


Figure 1: This diagram is a simple demonstration of our design flow we aim to use to gain user involvement from the client.

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# **2. Functional Requirements**

Each functional requirement will be in constant review as the software is designed and developed to the clients standards. They will let the software development team know what the software is expected to do, and when they have met the requirements specified by the client.

| **Number** | 01 | |
| --- | --- | --- |
| **Name** | Create and Categorize | |
| **Summary** | Format and tag lines beginning with recognized hashtags ex. #Note, #Idea, #Doc | |
| **Priority** | 5 | |
| **Preconditions** | Authorized Hashtag for plugin, the hashtag set loaded  Document is editable | |
| **Postconditions** | The Tagged lines have consistent styling and readable tag metadata | |
| **Primary Actor** | Researcher/Dr. Wu | |
| **Secondary Actors** | Google Docs API | |
| **Trigger** | User types supported hashtag at line start or selects suggested tag from UI | |
| **Main Scenario** | **Step** | **Action** |
|  | 1 | User selects **#Idea** |
|  | 2 | Plugin detects tag on keypress |
|  | 3 | Plugin applies style and stores “tag=Idea” in metadata |
|  | 4 | Entry is then added to plugin tag index |
| **Extensions** | **Step** | **Branching Action** |
|  | 1a | Unknown tag**:**  Plugin suggests closest known tag or includes customized tag option |
|  | 1b | User disabled auto-format:  Only metadata added no visual style |
| **Open Issues** | Case sensitivity? | |
| **Tests** | 1. Typing “#Note” styles the line and adds “tag=Note” 2. Unknown tag triggers “suggested” 3. Tag index shows new entries made | |

| **Number** | 02 | |
| --- | --- | --- |
| **Name** | Search within Document by Tag | |
| **Summary** | Navigate swiftly between entries of selected tag via UI | |
| **Priority** | 4 | |
| **Preconditions** | Document is indexed and at least one tag exists. | |
| **Postconditions** | Cursor transfers to selected entry, current position is then updated | |
| **Primary Actor** | Researcher/Dr. Wu | |
| **Secondary Actors** | Google Docs API | |
| **Trigger** | User selects tag or enters in search UI. | |
| **Main Scenario** | **Step** |  |
|  | 1 | User picks “#Citation” in UI |
|  | 2 | Plugin lists all matches with a short preview |
|  | 3 | User selects desired result and cursor moves to the entry of the doc |
|  | 4 | UI highlights active item |
| **Extensions** | **Step** |  |
|  | 1a | **No results**:  Offer to create tag or show “help” on tagging |
|  | 1b | **Large Document:**  Load results present in document at a slow rate as to not overload processing, allow user to scroll to further entries to find desired tag. |
| **Open Issues** | Results autoupdate as user types | |
| **Tests** | 1. Clicking results jumps to the correct line 2. Search filter reduces list in real time 3. Works with 500+ entries | |

| **Number** | 03 | |
| --- | --- | --- |
| **Name** | Create Custom Hashtag Template | |
| **Summary** | Define, save and share custom tags and styles/behaviors | |
| **Priority** | 4 | |
| **Preconditions** | User has permission to manage templates for their team/doc | |
| **Postconditions** | New customized tags are available in autocomplete function and UI. new tags are shared templates visible to the current collaborators | |
| **Primary Actor** | Researcher or Template owner | |
| **Secondary Actors** | Google Docs API | |
| **Trigger** | User opens “Manage Tags” and selects “New Tag” | |
| **Main Scenario** | **Step** |  |
|  | 1 | The user enters the tag name, style and behavior. |
|  | 2 | Plugin evaluates the uniqueness |
|  | 3 | Template is saved to document or team |
|  | 4 | Autocomplete refreshes to include the new custom tag |
| **Extensions** | **Step** |  |
|  | 1a | **Name conflict**  Suggest alternative or allow "override" mechanic |
|  | 1b | **Shared with collaborators**  Tag is stored locally in the current document only, informing the user. |
| **Open Issues** | Who is able to create team-scope tags? | |
| **Tests** | 1. New custom tag appears in autocomplete suggestion 2. Shared tag is visible to other collaborators upon refresh | |

| **Number** | 04 | |
| --- | --- | --- |
| **Name** | Autocomplete Hashtag | |
| **Summary** | When user types ‘#’ or partial ‘#id’ (for idea) plugin opens suggestion list of known tags including default, custom, and shared. Selecting a suggestion inserts tag, applies style, and records metadata. | |
| **Priority** | 5 | |
| **Preconditions** | 1. Plugin is installed 2. Document is open and editable 3. Tag index (default, custom, shared) is open and available for document | |
| **Postconditions** | 1. Chosen tag is inserted at cursor position with consistent styling 2. Tag metadata (tag=Idea, tag=Note) is stored and indexed for search and summary features. | |
| **Primary Actor** | Researcher or Template owner | |
| **Secondary Actors** | Google Docs API | |
| **Trigger** | User opens “Manage Tags” and selects “New Tag” | |
| **Main Scenario** | **Step** |  |
|  | 1 | User types ‘#’ and starts entering wanted tag |
|  | 2 | Plugin then detects and shows suggestions of what user may be referring to. |
|  | 3 | The suggestion is prioritized by what plugin believes is most relevant (ex. #No being #Note) |
|  | 4 | User clicks desired autocomplete tag (or perhaps by using tab similar to other google autocompletion) |
|  | 5 | Plugin inserts tag style and adds metadata |
|  |  | Autocomplete suggestion list closes. And focus goes back to current document |
| **Extensions** | **Step** |  |
|  | 1a | **If no matches:**  Present the “create new tag” option |
|  | 1b | **User cancels:**  Close autocomplete suggestion. |
| **Open Issues** | 1. Ranking the autocomplete suggestions    1. Ex. frequency of used tag/most recent | |
| **Tests** | 1. Halfway typing a tag ‘#No’ shows ‘#Note’ as top suggestion 2. Selecting a suggestion inserts its style and metadata 3. Pressing ‘Esc’key closes autocomplete suggestion | |

| **Number** | 05 | |
| --- | --- | --- |
| **Name** | Search/Filter by documents containing tags | |
| **Summary** | When a user types in the tag in Google Drive, it should retrieve the documents containing that tag. | |
| **Priority** | 5 | |
| **Preconditions** | Plugin is installed  Documents with tags exist  User is in Google Drive | |
| **Postconditions** | A list of Google documents that contain the queried tags are presented to the user | |
| **Primary Actor** | Researcher | |
| **Secondary Actors** | Google Docs/Google Drive | |
| **Trigger** | User clicks on search bar within Google Drive | |
| **Main Scenario** | **Step** |  |
|  | 1 | When a user is in Google Drive, they click on the search bar |
|  | 2 | The user then enters the tag(s) they want to search for |
|  | 3 | The system then retrieves those documents and presents them to the user |
| **Open Issues** |  | |
| **Tests** | 1. Search for Documents with tags that are known to exist 2. Search for Documents with tags that don’t appear | |

| **Number** | 06 | |
| --- | --- | --- |
| **Name** | SideBar Suggestions in Google Docs | |
| **Summary** | Display a toggleable non intrusive sidebar that suggests related tags, recent /related notes or other auto detected elements like dates and names based on the current document content. | |
| **Priority** | 3 | |
| **Preconditions** | Plugin is installed  Document is open and editable  Document has data and tags for analysis | |
| **Postconditions** | Sidebar updates dynamically sele | |
| **Primary Actor** | Researcher or Student | |
| **Secondary Actors** | Google Docs API | |
| **Trigger** | User activates side-bar | |
| **Main Scenario** | **Step** |  |
|  | 1 | User activates side-bar |
|  | 2 | Plugin scans for patterns eg tags, dates, names |
|  | 3 | Sidebar lists suggestions and displays related documents if applicable |
|  | 4 | User selects a suggestion |
|  | 5 | Plugin inserts a suggestion |
|  |  |  |
| **Extensions** | **Step** |  |
|  | 1a | Toggleable - User can toggle the sidebar on/off easily |
|  | 1b | User can disable autodetection |
| **Open Issues** |  | |
| **Tests** | Selecting a suggestion inserts tag correctly  Sidebar correctly displays related notes  Sidebar refreshes in real time | |

| **Number** | 07 | |
| --- | --- | --- |
| **Name** | Google drive dashboard view | |
| **Summary** | Provide a dashboard in Google Drive that lists all hashtags across documents, allows browsing by tag, and shows previews of related notes. | |
| **Priority** | 4 | |
| **Preconditions** | User is in Google Drive  Plugin installed  Data available | |
| **Postconditions** | Dashboard displays filtered results; clicking a note preview opens the document. | |
| **Primary Actor** | Researcher/Student | |
| **Secondary Actors** | Google Docs API | |
| **Trigger** | User accesses dashboard via plugin menu in Drive. | |
| **Main Scenario** | **Step** |  |
|  | 1 | User opens dashboard |
|  | 2 | Plugin aggregates tags from accessible documents |
|  | 3 | User filters by tag |
|  | 4 | Dashboard shows notes previews |
|  | 5 | User clicks on document preview and is sent to that document |
| **Extensions** | **Step** |  |
|  | 1a |  |
|  | 1b |  |
| **Open Issues** |  | |
| **Tests** | 1. Filtering by tag shows only matching documents.  2. Preview accurately reflects note content.  3. Handles 100+ documents without lag. | |

| **Number** | 08 | |
| --- | --- | --- |
| **Name** | Export Tagged Notes | |
| **Summary** | Allow users to export tagged notes (e.g., all #ToDo items) to PDF, or another Google Doc for sharing or backup. | |
| **Priority** | 3 | |
| **Preconditions** | User is in Google Drive  Plugin installed  Data available | |
| **Postconditions** | Export file generated and downloadable. | |
| **Primary Actor** | Researcher/Student | |
| **Secondary Actors** | Google Docs API | |
| **Trigger** | User selects export option from UI. | |
| **Main Scenario** | **Step** |  |
|  | 1 | User chooses tag and format |
|  | 2 | Plugin compiles matching notes |
|  | 3 | Generates and downloads files |
| **Extensions** | **Step** |  |
|  | 1a |  |
|  | 1b |  |
| **Open Issues** |  | |
| **Tests** | Export matches all tagged content  File opens correctly in target format  Handles 100+ notes | |

# **3. Non-Functional Requirements**

These non-functional requirements will measure how well the software performs under various stress tests. The tests will consist of recording the responsiveness and stability of the software over a period of time, and to make sure that no cybersecurity flaws are being violated in the process. As the development process continues, we aim to have these requirements always present in our design and testing phases.

| **NFR #** | **Related FR #** | **Priority (1–5)** | **Requirement Description** | **Verification / Test Method** |
| --- | --- | --- | --- | --- |
| **NFR-01 (Performance)** | FR-01: Create and Categorize | 5 | The system shall tag and format lines within 2 seconds after the user enters a hashtag (e.g., #Note or #Idea) in a document up to 50 pages. | **Test-01:** Time plugin response for 20 consecutive tag entries in a 50-page doc; verify formatting completes ≤2 seconds each. |
| **NFR-02 (Accuracy & Consistency)** | FR-01: Create and Categorize | 4 | All tagged lines shall display consistent font style, color, and metadata formatting across all users and sessions. | **Test-02:** Apply identical tags across 3 user accounts; confirm uniform style and metadata consistency. |
| **NFR-03 (Performance / Responsiveness)** | FR-02: Search within Document by Tag | 5 | The plugin shall display tag search results within 1 second for up to 500 tagged entries in a single document. | **Test-03:** Measure latency during 10 search queries in a test doc; verify ≤1 second response. |
| **NFR-04 (Usability)** | FR-02: Search within Document by Tag | 4 | Search results shall highlight matches clearly and maintain navigation state even after scrolling or editing. | **Test-04:** User testing with 5 participants; confirm navigation and highlight persist after edits. |
| **NFR-05 (Usability / Customization)** | FR-03: Create Custom Hashtag Template | 5 | The “Manage Tags” interface shall allow a new tag to be created and saved with ≤3 user actions | **Test-05:** Observe test users creating a new tag; verify average ≤3 words required. |
| **NFR-06 (Security)** | FR-03: Create Custom Hashtag Template | 4 | Only authenticated users shall be able to create or modify shared tag templates; unauthorized users shall be denied access. | **Test-06:** Attempt tag creation without authentication; verify system denies request and logs event. |
| **NFR-07 (Predictive Performance)** | FR-04: Autocomplete Hashtag | 5 | Autocomplete suggestions shall appear within 0.5 seconds of typing “#” or partial text, ranking most-used tags first. | **Test-07:** Measure response time for 10 random hashtag queries; verify ≤0.5 second average delay. |
| **NFR-08 (Usability / Learnability)** | FR-04: Autocomplete Hashtag | 4 | The autocomplete menu shall be intuitive, allowing users to select suggestions using keyboard input (Tab/Enter). | **Test-08:** Observe 5 users performing tag insertions; confirm both selection methods function correctly. |
| **NFR-09 (Integration & Reliability)** | FR-05: Search/Filter by Documents Containing Tags | 4 | The plugin shall interface reliably with Google Drive API and retrieve matching documents with ≥99% success rate. | **Test-09:** Conduct 100 Drive search operations; verify ≥99 results returned correctly. |
| **NFR-10 (Security / Privacy)** | FR-05: Search/Filter by Documents Containing Tags | 5 | Search queries and tag metadata shall never be transmitted outside of the user’s authenticated Google environment. | **Test-10:** Perform network packet inspection; verify no external API calls beyond Google endpoints. |
| **NFR-11 (Performance)** | FR-06: Sidebar Suggestions in Google Docs | 3 | The sidebar shall refresh contextual suggestions within 3 seconds after document edits exceeding 100 words. | **Test-11:** Edit 100+ words and measure sidebar update time ≤3 sec. |
| **NFR-12 (Usability / Non-Intrusiveness)** | FR-06: Sidebar Suggestions in Google Docs | 4 | Sidebar shall occupy ≤25% of screen width and be dismissible via toggle button at all times. | **Test-12:** Confirm layout constraint and visibility toggle in Chrome, Edge, Firefox. |
| **NFR-13 (Maintainability)** | FR-07: Collaborative Tag Sharing (if applicable) | 3 | The plugin code shall use modular structures and be fully documented to support new feature updates in <2 hours of dev time. | **Test-13:** Developer inspection confirming code modules and documentation completeness. |
| **NFR-14 (Compliance / External)** | FR-08: Integration & Deployment | 4 | The plugin shall comply with Google Workspace publishing standards and FERPA data guidelines. | **Test-14:** Review package for compliance checklist and approval verification. |

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# **4. User Interface**

See User Interface Design Document for PaperTrail to understand the user interface functionality and layout.

# **5. Deliverables**

During the development life cycle of the project, all completed deliverables will be presented to the client for approval in order to gain user involvement. Deliverables will have hard and digital copies for file maintenance and to keep a record of progress. Hard copies will be distributed to each team member and the client. Digital copies will be stored on the GitHub repository.

There will be hard copies of the following materials:

* Systems Requirement Specification
* System Design Document
* User Interface Design Document
* Critical Design Review Document
* Code Inspection Report
* Administrator Manual
* User Guide
* Final Project Report

There will be digital copies of the following materials:

* Systems Requirement Specification
* System Design Document
* User Interface Design Document
* Critical Design Review Document
* Code Inspection Report
* Administrator Manual
* User Guide
* Final Project Report
* All source code
* The executable program
* Any other software required for installation and execution of the delivered program.

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# **6. Open Issues**

User Interface:

The user interface of the plugin is still to be finalized. After the first meeting with the client, they stated they wanted a minimal, nonintrusive UI. The plan moving forward is to work with the client in hopes of gaining a better understanding of precisely what the client is looking for. This issue will become a higher priority as we closer to creating and finalizing the User Interface Design Document.

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# **Appendix A – Agreement Between Customer and Contractor**

This document represents a formal agreement between the PaperTrail Development Team and Dr. Zihan Wu. The agreement confirms that both parties understand and accept the scope, objectives, and deliverables of the *PaperTrail Project*, which aims to create a document tracking and workflow automation system integrated with Google Docs and Google Drive. Both parties agree to collaborate throughout the project lifecycle, with the development team responsible for implementing the system according to the specifications outlined in this Software Requirements Specification (SRS) document, and the customer providing timely feedback and testing support.

In the event of future changes to this document, all revisions must be proposed in writing by either party. Any modification will require a review meeting between the customer and the contractor, and mutual written approval before updates are considered valid. Updated versions of the SRS will be labeled clearly with version numbers and dates to ensure traceability.

**Signatures**

| **Name (Typed)** | **Signature** | **Date** |
| --- | --- | --- |
| **Dr. Zihan Wu (Client)** |  |  |
| **Vasu Patel** |  |  |
| **Ben Yandell** |  |  |
| **Robert Kulow** |  |  |
| **Arius Ahmad** |  |  |
| **Anthony Veilleux** |  |  |

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# **Appendix B – Team Review Sign-off**

All members of the PaperTrail Development Team have thoroughly reviewed this Software Requirements Specification (SRS) document and agree that it accurately represents the project’s goals, scope, and requirements. Each team member confirms that the content and format of this document meet the expectations of both the team and the customer. While minor editorial or stylistic differences may exist, there are no major points of disagreement among the team regarding the material presented herein.

**Team Member Signatures**

| **Name (Typed)** | **Signature** | **Date** |
| --- | --- | --- |
| **Vasu Patel** |  |  |
| **Ben Yandell** |  |  |
| **Robert Kulow** |  |  |
| **Arius Ahmad** |  |  |
| **Anthony Veilleux** |  |  |

# **Appendix C – Document Contributions**

The following table identifies each team member’s contributions to the creation of this Software Requirements Specification document. Each member has contributed to writing, editing, and reviewing the document. The percentages represent an estimate of each member’s contribution to the total effort.

| **Team Member** | **Contributions** | **Percentage of Work** |
| --- | --- | --- |
| **Vasu Patel** | Completed Section 3, Appendix A, Appendix B, and Appendix C.  And reviewed the document for final Submission. | 20% |
| **Ben Yandell** | Added most Functional Requirements. | 10% |
| **Robert Kulow** | Oversaw document progression, completed Section 1: Introduction, Section 4: User Interface, and Section 5: Deliverables. | 30% |
| **Arius Ahmad** | Revised and added to Section 6: Open issues. Made small grammatical corrections to descriptions throughout the document. | 20% |
| **Anthony Veilleux** | Added several functional requirements and made grammatical and consistency corrections | 20% |